

Conditions of Sale

Works purchased via the website need to be paid for in full within 24 hours by cheque, direct transfer, cash or credit card. Payment not received within this period cancels the purchase. Upon payment, the work will be delivered to the purchaser at their expense.

How to Buy

If you'd like to buy one of the artworks featured on our site, click the "Purchase" button/link on the right side of the artwork details page and you will be directed to our purchase form. We do not currently have online payment options, but will contact you on the following business day to organise payment. Or feel free to call us if you would prefer to talk directly to one of our team.

Payment Methods

- EFTPOS (Australia only)
- Credit Card (VISA, MASTERCARD)
- Electronic Funds Transfer (EFT)

Artworks cannot be released until funds are received.

Lay-by

We offer 3 month Layby Terms.

A deposit of 20% of the sale price is required, and then monthly terms can be arranged thereafter. Alternatively the Gallery Manager will consider other arrangements.

Gift Vouchers

We offer Art Images Gallery Gift Vouchers - which can be purchased using all of our accepted payment methods. If you want to get your friend, relative or colleague an artwork, but find it hard to choose, our gift vouchers are the perfect option.

All vouchers are non-redeemable for cash and are valid for 12 months from the date of purchase, or unless otherwise stated on the voucher.

Artwork Framing

Almost all artworks available on this website and in our gallery are either stretched on a timber stretcher bar or framed behind glass. There is a wire for hanging on the back of each picture.

There are some unframed works on paper that will require framing.

We are picture framers, and all limited edition giclee prints are priced including framing. The framing is to be chosen by the customer, in discussion with the gallery.

Shipping and Delivery

Shipping costs are NOT included in the online purchase price.

We use specialised art couriers when possible to ship all artworks. Some locations require a regular courier service, and extra care is taken when packaging artworks travelling interstate. Once payment has been received, artworks will be dispatched from our gallery in Adelaide according to the following guidelines;

Goods will be delivered Monday to Friday 9am - 5pm.

Packaging and Shipping price guidelines for Australian major cities outside of Adelaide:

Sydney, Melbourne, Canberra, Brisbane: \$150

This is a guideline only and covers artworks up to 100cm x 150cm in size and to locations within 7 km from City Centres. All outer suburbs and regional locations will be determined on an individual basis. Shipping costs are influenced by the size and weight of the artwork and your location

Dispatch dates and shipping time frames vary and are influenced by a number of factors, including: exhibition dates, shipping location, shipping options, and carrier.

Refunds / Return Policy

If you don't like the artwork when you receive it - we are happy to offer a full refund less any return delivery costs. Subject to advising us within 7 days.

The painting should be returned in its original condition and undamaged, with all documentation returned. The expense for the return is the responsibility of the customer. Upon receipt of the painting we will then give you a refund less any delivery or associated charges.

Copyright

Copyright of all images appearing on this site remains with the artist or copyright holder. No commercial or public use is to be made of any image appearing on this site.

Customer Service

Art Images Gallery is committed to providing exceptional customer service. We endeavour to make sure that all artwork listed for sale on our website is available and pricing is true and correct. In the event that an ordered item is not available or we are unable to fulfil your order we will notify you within a reasonable time frame to arrange an alternative item or a full refund.